



URJA MITRA

(AN INITIATIVE BY MINISTRY OF POWER, GOVT. OF INDIA)

User Manual for Web Portal Application

REC Transmission Projects Company Limited

(A wholly owned subsidiary of REC, a 'Navratna CPSE' Under the Ministry of Power, Govt of India)

Introduction

Urja Mitra is an initiative of Ministry of Power, Govt. of India which provides Outage Management and Notifications Platform for dissipating the outage information to power distribution consumers across India through SMS/Calls/push notifications. The Urja Mitra mobile application is Pan-India integrated Mobile Application for Android and IOS platforms to enable the citizen to access real time and historic outage information for Discoms.

At present there are 29 states in India along with 07 Union Territories, these states and UTs collectively have approx. 50 states owned Discoms, Power departments, Integrated Power utilities. Approximately 30 Crore Electricity Consumers are being served by these entities. The major problems faced by Consumers in Indian scenario are:

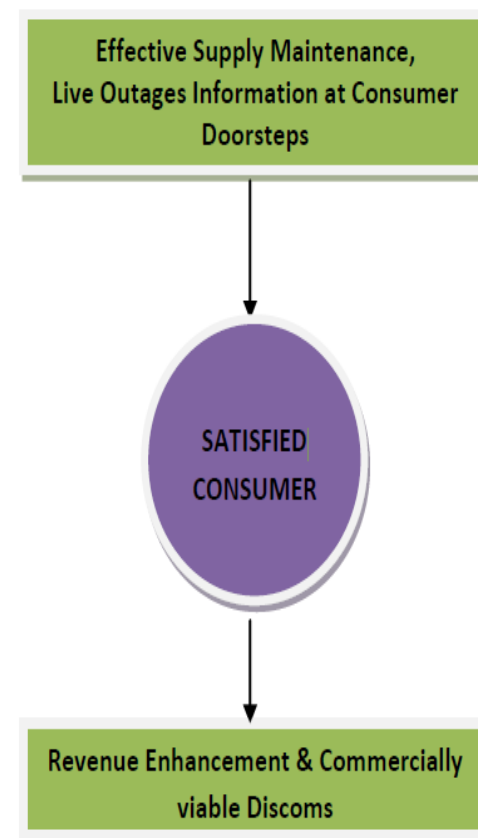
1. Untimely Power Rostering / Shut downs.
2. No prior Information on Power Rostering / Shut down.

Hence, Urja Mitra initiatives on mobile/web/cloud platform addresses the above issue of consumers nationwide.

OBJECTIVE

In the above background, the objective is to use Urja Mitra Platform to achieve the following:


1. Sharing information's with consumers about outages in rural and urban areas through SMS / Calls / push notifications on their mobile phones.
2. Any registered consumer can access and view the above outage information's for any Discoms / Power Department through a Mobile Application /Citizen dashboard on real time basis.




To open Urja Mitra Portal, kindly type “www.urjamitra.com” in the Browser’s Address bar. Then the Website landing page will open as given below. This landing page shows the animation video which illustrates that, how the Urja Mitra Platform is going to help the consumers regarding the Power outage information.



Next displayed is of the Dashboard which shows the “Nationwide Outage Information”.



GOVERNMENT OF INDIA
MINISTRY OF POWER



URJA MITRA

(AN INITIATIVE BY MINISTRY OF POWER, GOVT. OF INDIA)

Menu bar

LOGIN

Graph-2

% FEEDER UP
100

● Up ● Down

KNOW POWER OUTAGE STATUS

(Select all or any field to know the power outage status)

STATE Filter-1

Select State

DISCOM Filter-2

Select Discom

CIRCLE Filter-3

Select Circle

SCHEDULED OUTAGE

ONGOING OUTAGE

DOWNLOAD
URJA MITRA
APP

Tile-1

ONBOARD

STATES/UTS.	DISCOMS	CIRCLES
11	22	221

Tile-2

FEEDERS

REGISTERED	UP	DOWN
40161	40161	0

Tile-3

AVERAGE POWER OUTAGE

NUMBER (PER DAY)	DURATION (HOURS)
7	6

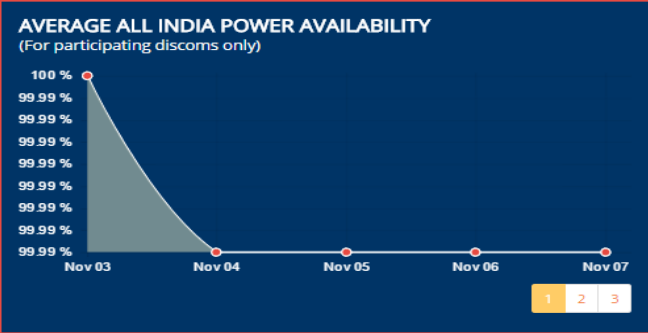
Tile-4

ALL INDIA OUTAGES

ONGOING	SCHEDULED
0	196

Graph-1

AVERAGE ALL INDIA POWER AVAILABILITY
(For participating discoms only)



Tile-5

CONSUMERS (IN LAKHS)

REGISTERED URBAN CONSUMERS
150.89
REGISTERED MIXED CONSUMERS
102.62
REGISTERED RURAL CONSUMERS
85.68

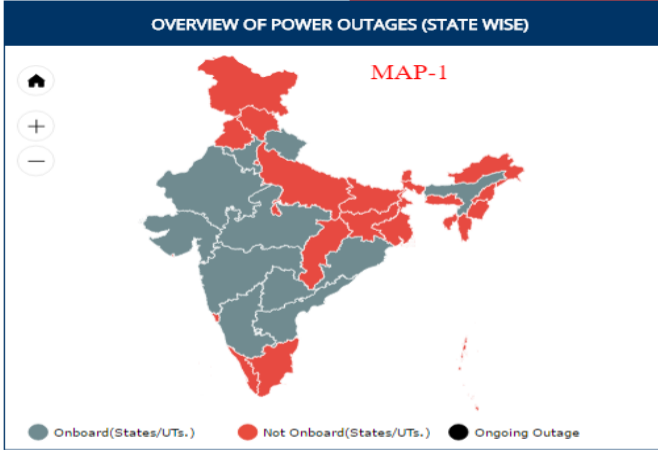
Tile-6

STATISTICS

SMS SENT TILL DATE	SMS SENT TODAY
3973284	0

OVERVIEW OF POWER OUTAGES (STATE WISE)

MAP-1



TOP PERFORMERS : POWER AVAILABILITY

(For participating discoms only)

For the Month: October 2016


S.NO.	DISCOMS	STATE	POWER AVAILABILITY
1	Southern Power Distribution Company Of Andhra Pradesh Limited	ANDHRA PRADESH	100%
2	Northern Power Distribution Company Of Telangana Limited	TELANGANA	99.87%
3	Southern Power Distribution Company Of Telangana Ltd.	TELANGANA	99.88%
4	Hubli Electricity Supply Company Limited	KARNATAKA	99.00%
5	Uttar Gujarat Vij Company Limited	GUJARAT	98.52%

Note : Above data pertains to the status for onboarded States / Discoms only.

DISCLAIMER | Visitor No. : 9 7 6 7 3 |

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Page 5 of 60

Menu Bar: By clicking on the Menu bar () Icon, the following list will open. Which contain eight (08) links off different information pages of the portal.

- 1 About Urja Mitra
- 2 Onboarded Discoms
- 3 Feedback / Suggestion
- 4 Graphical Reports
- 5 Photo Gallery
- 6 FAQ
- 7 User Manual
- 8 Contact Us

Link 1 – About Urja Mitra: By clicking on this link, following display page will open which contains the information and utilities of the Urja mitra portal.

ABOUT URJA MITRA

Urja Mitra is an initiative of Ministry of Power, Govt. of India which provides Outage Management and Notification Platform for dissipating the outage information to power distribution consumers across India through SMS/email/push notifications.

It also provides Pan-India integrated Mobile Application for Android and iOS platforms to enable citizen to access outage information for Distribution Companies. Power Consumers can also inform about power outage in their area through mobile app.

Link 2 –

On boarded Discoms: By clicking on this link, list of all On boarded discoms in the portal will be displayed.

ONBOARDED DISCOMS

S.NO	STATE	NAME OF DISCOM	
1.	ANDHRA PRADESH	Southern Power Distribution Company Of Andhra Pradesh Limited	APSPDCL
2.	ANDHRA PRADESH	Eastern Power Distribution Company Of Andhra Pradesh Limited	APEPDCL
3.	ASSAM	Assam Power Distribution Company Limited	APDCL
4.	GUJARAT	Madhya Gujarat Vj Company Limited	MGVCL
5.	GUJARAT	TestDiscom	TestDiscom
6.	GUJARAT	Paschim Gujarat Vj Company Limited	PGVCL

Link 3 – Feedback / Suggestion: By clicking on this link, following page will open, through which any consumer can give their feedback / suggestions.

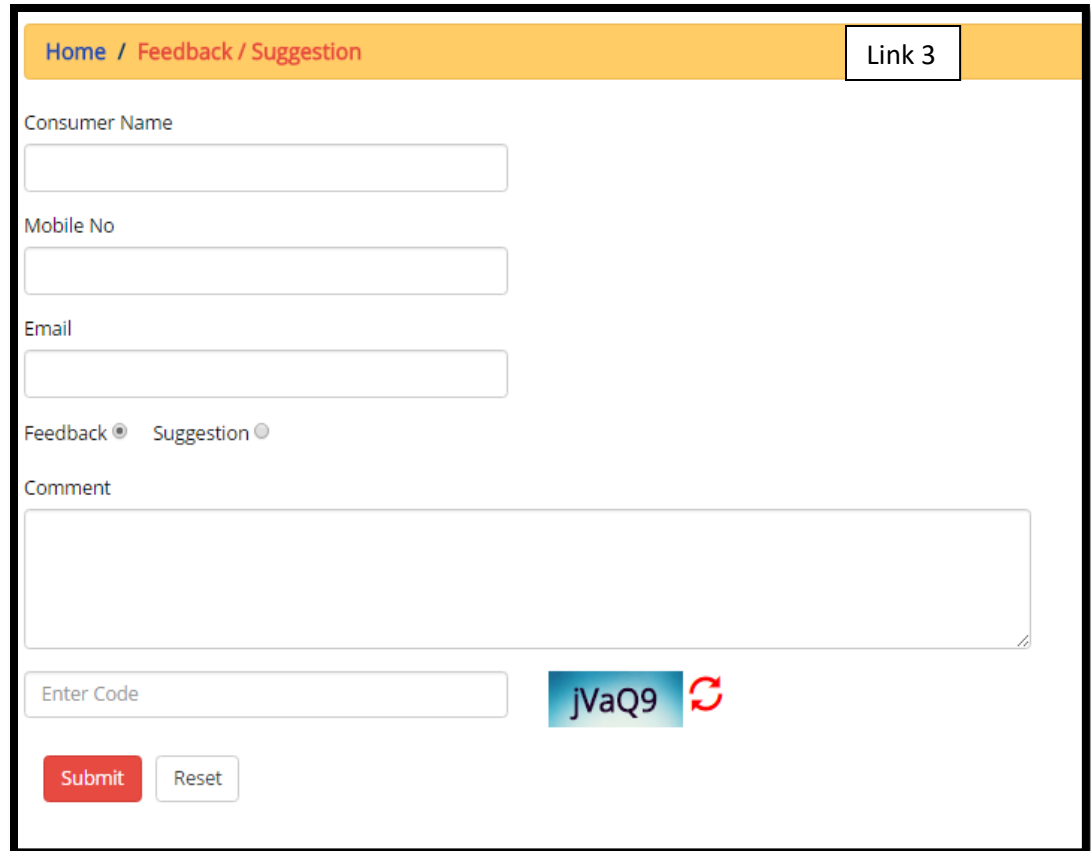
In this Page there are only four text fields.

1. In 1st text field, Consumers have to write his/her name. It is a compulsory field.
2. In 2nd text field Consumer have to write his/her contact no. It is a compulsory field.
3. In 3rd text field, the Consumer has to write his/her Email address. It is a compulsory field.

Then the consumer has to select the radio button of Suggestion or Feedback which he/she want to give.

4. In 4th field, the consumer will write his / her suggestion or feedback.

After completing all above, field click on  Button, then the written suggestion or feedback will be sent to the Portal administration.



The screenshot shows a web form titled "Home / Feedback / Suggestion" with a "Link 3" button in the top right. The form contains the following fields and elements:

- Consumer Name:** A text input field.
- Mobile No:** A text input field.
- Email:** A text input field.
- Feedback / Suggestion:** Two radio buttons, with "Feedback" selected.
- Comment:** A large text area for entering feedback or suggestions.
- Enter Code:** A text input field for a CAPTCHA code.
- Verification:** A blue box displaying "jVaQ9" and a red refresh icon.
- Buttons:** A red "Submit" button and a white "Reset" button.

Link 4 – Photo Gallery: By clicking on this link, following page will open, which shall display the **images** **uploaded by department**

[Home](#) / [Photo Gallery](#)

PHOTO GALLERY



Link 5 – FAQ: By clicking on this link following page will open, which shall display the “**Frequently Asked Questions**” with appropriate answers.

[Home](#) / [FAQ](#)

FAQ

1. What is the Urja Mitra platform and what is the use of it?
2. How to use the Urja Mitra Platform?
3. How can I download the Urja Mitra Mobile Application?
4. What if I have three Electricity Meters registered?
5. I am not receiving the SMS, what is the problem?
6.

Link 6 – User Manual: click to view the user manuals for Urja Mitra web & mobile application

Link 7 – Contact Us: By clicking on this link, following page will open. In this page the details are provided to contact the administration / Central Platform.

[Home](#) / [Contact Us](#)

CONTACT US


Email : info@urjamitra.com

Tile 1 – Onboard:

This tile shows the No. of states, Discoms and the circle associated with the Urja Mitra Platform.

By clicking on the Nos. being displayed under the State/UT head, the following page will be open.


[Home](#) / [Onboarded States/UTS.](#) [← Back](#)


 **ONBOARD**

STATES/UTS.	DISCOMS	CIRCLES
11	21	217


ONBOARDED STATES/UTS. AT A GLANCE


ANDHRA PRADESH




 **TOTAL REGISTERED CONSUMER**
11160270


ASSAM



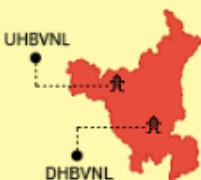
 **TOTAL REGISTERED CONSUMER**
99128


GUJARAT



 **TOTAL REGISTERED CONSUMER**
7640908

HARYANA

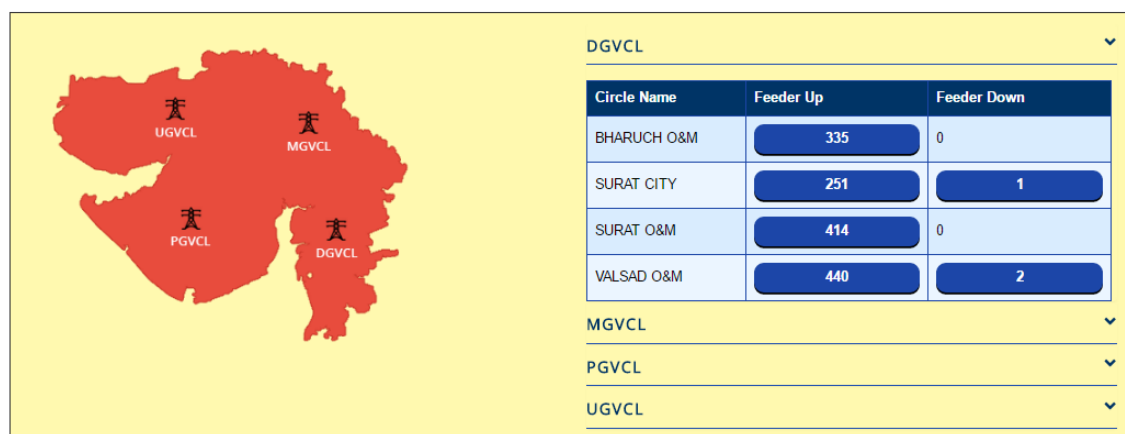


 **TOTAL REGISTERED CONSUMER**
1601433

In this page, Maps of all the associated States/UT along with the concerned Discoms Name and total Consumer Numbers will be displayed.

By clicking on a particular state map, following page will open, which will show the name of Discoms of a state along with the **table** of each Discoms which will contain the information of related circle name and the total no. of feeder up and down in the related circle.

GUJARAT DISCOMS AT A GLANCE



To know the details of Up and Down status of Feeder click on the no. (pointed by arrow) of the circle. On clicking following table will be open which shows the Feeders code, Feeders name and the Area of Feeders.

Search :


Records Per Page :

- On clicking on the No.

S.NO.	FEEDER CODE	FEEDER	AREA OF FEEDER
1.	162901	11KV KHAJOD	Surat (M Corp. + OG) (Part)

[Home](#) / [All Discoms](#)

[← Back](#)

 **ONBOARD**

STATES/UTS.	DISCOMS	CIRCLES
11	21	217

Search :

Records Per Page :

S.NO.	STATE	DISCOM	TOTAL NUMBER OF CIRCLES
1.	GUJARAT	MGVCL	5
2.	GUJARAT	DGVCL	4
3.	GUJARAT	PGVCL	11
4.	GUJARAT	UGVCL	4
5.	ASSAM	APDCL	19
6.	UTTARAKHAND	UPCL	13

shown in Discoms Heading in Tile 1 below page will open. It will show the tables of all Discoms of all states with the no. of circles related to the Discoms.

By clicking on the No. (Pointed by arrow) in the below page, will show the total no. of feeders with No. of feeders up and down status. Click on the no. (Pointed by arrow) will open the page as shown in Image.

Search :


Records Per Page :

10 ▼

S.NO.	STATE	DISCOM	CIRCLE	TOTAL FEEDER	TOTAL UP-FEEDER	TOTAL DOWN-FEEDER
1.	GUJARAT	DGVCL	BHARUCH O&M	335	335	0
2.	GUJARAT	DGVCL	SURAT CITY	252	252	0
3.	GUJARAT	DGVCL	SURAT O&M	414	414	0
4.	GUJARAT	DGVCL	VALSAD O&M	442	440	2

On clicking on the No. shown in Circles Heading in Tile 1 below page will open. This page will show the table of all circles of all Discoms of all states with the no. of feeder related to the circles

Home / All Circles ← Back

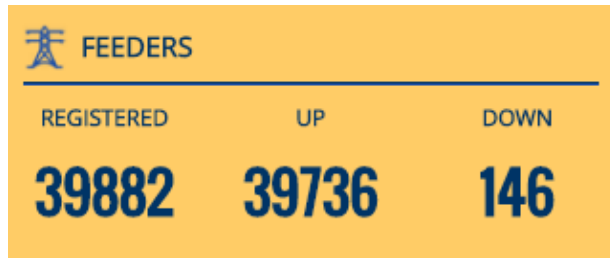
 **ONBOARD**

STATES/UTS.	DISCOMS	CIRCLES
11	21	217

Search : Records Per Page :

S.NO.	STATE	DISCOM	CIRCLE	TOTAL FEEDER	TOTAL UP-FEEDER	TOTAL DOWN-FEEDER
1.	GUJARAT	MGVCL	ANAND O&M	95	95	0
2.	GUJARAT	MGVCL	BARODA O&M	135	135	0
3.	GUJARAT	MGVCL	BARODA(CITY) O&M	204	204	0
4.	GUJARAT	MGVCL	GODHRA O&M	137	137	0
5.	GUJARAT	MGVCL	NADIAD	97	97	0
6.	GUJARAT	DGVCL	BHARUCH O&M	335	335	0
7.	GUJARAT	DGVCL	SURAT CITY	252	252	0
8.	GUJARAT	DGVCL	SURAT O&M	414	414	0
9.	GUJARAT	DGVCL	VALSAD O&M	442	440	2
10.	GUJARAT	PGVCL	AMRELI O&M	632	632	0

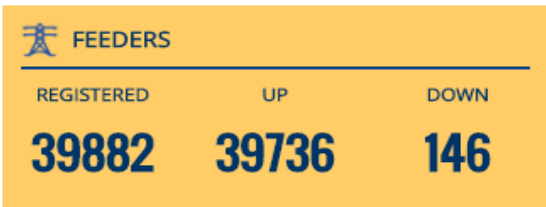
Tile 2 – Feeders:



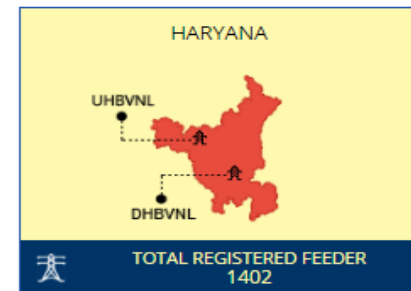
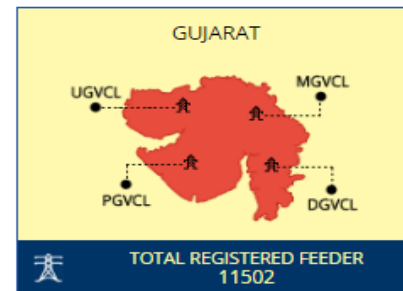
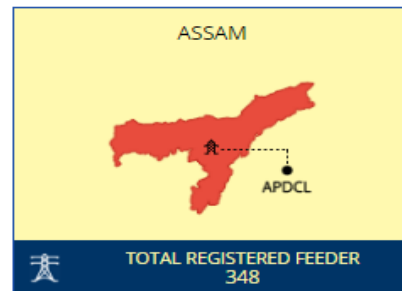
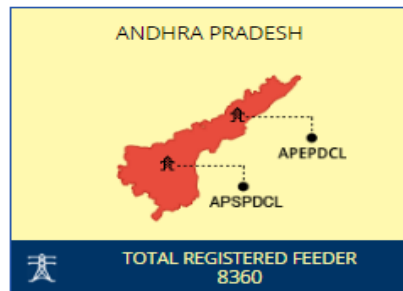
This tile shows the total No. of registered feeders, total no. of up status of feeders and total no. of down status of Feeders.

By clicking on the no. displaying in registered heading below page will be open.

[Home / Registered Feeders](#) [← Back](#)



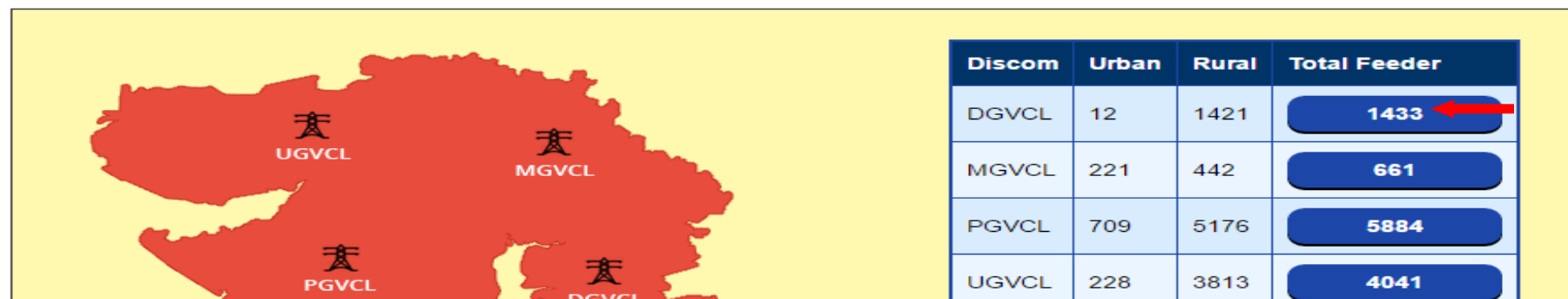
REGISTERED FEEDERS



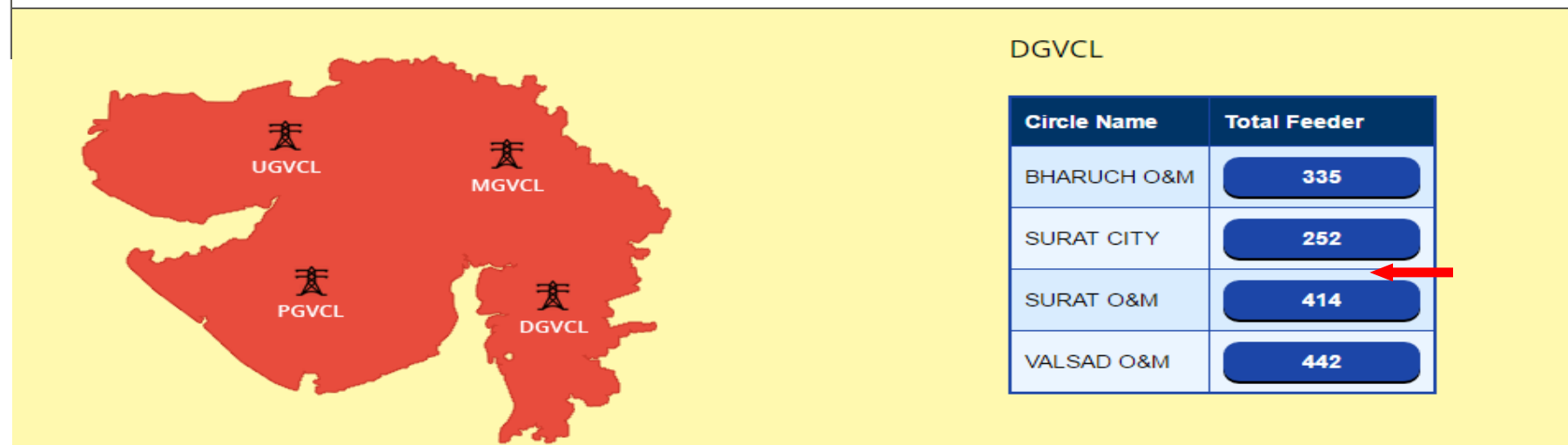
In this page all associated States/UTs' maps with the concerned Discoms name and the total consumer no. will be displayed.

By clicking on a particular state map below page will open, which show the name of the Discoms of the state along with the **Table** of each Discoms which contain the information of related circles name and the total status of no. of feeders up and down in the related circle.

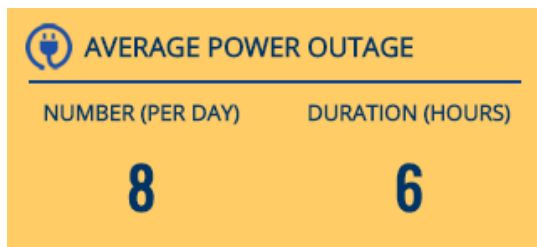
GUJARAT DISCOMS AT A GLANCE



GUJARAT DISCOMS AT A GLANCE



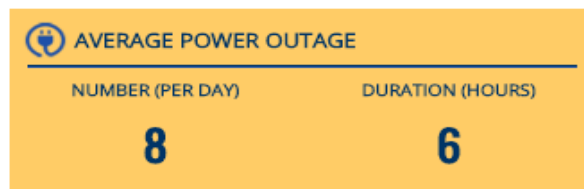
Tile 3 – Average Power Outage:



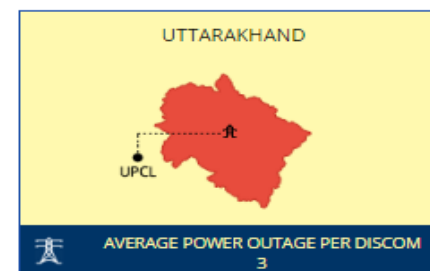
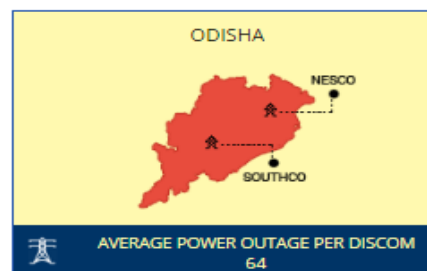
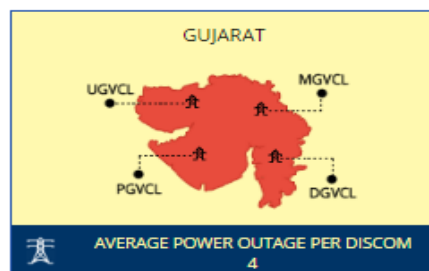
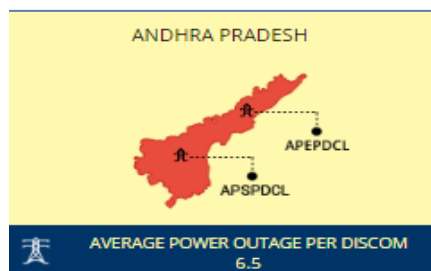
This Tile shows the Average Power Outage at Nationwide Scale.

For further scaling, click on the no. The following page will open. This page will show concerned state map. By further clicking on the map following pages will open :

[Home](#) / [Avg. Power Outage Per Day](#) [← Back](#)



AVERAGE POWER OUTAGE



At Discoms Level:

[Home](#) / [Avg. Power Outage Per Day](#) / [GUJARAT](#)

[← Back](#)

AVERAGE POWER OUTAGE

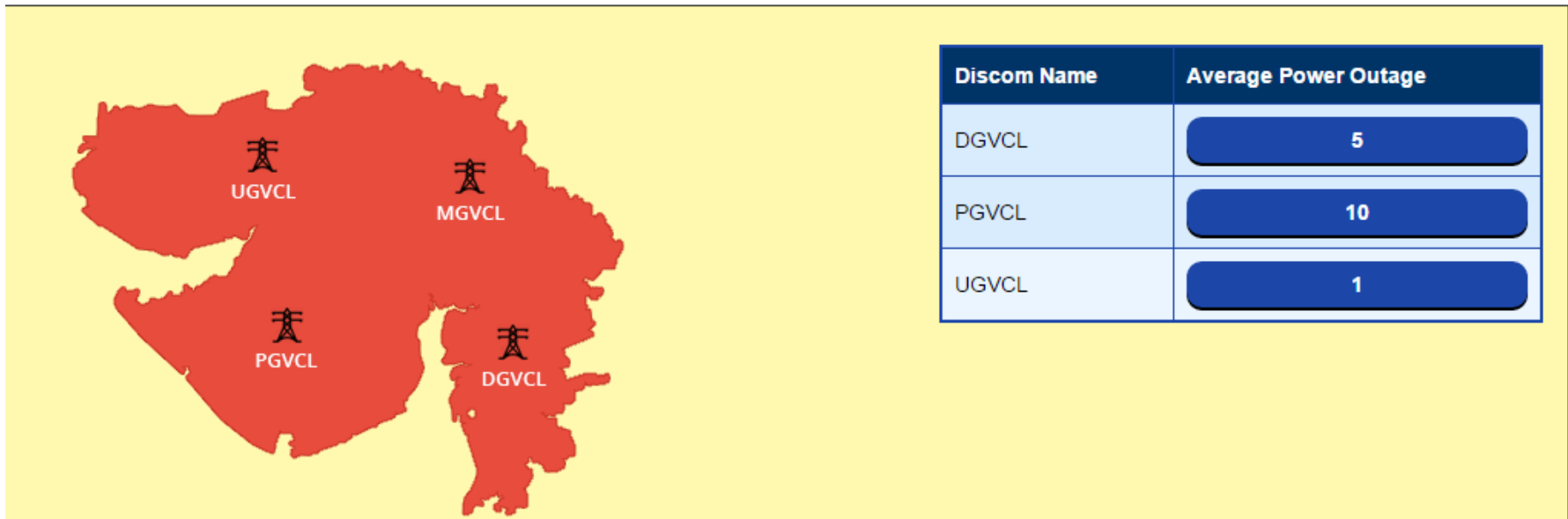
NUMBER (PER DAY)

DURATION (HOURS)

4

5

GUJARAT DISCOMS AT A GLANCE



At Circle Level:

[Home](#) / [GUJARAT](#)

[← Back](#)



AVERAGE POWER OUTAGE

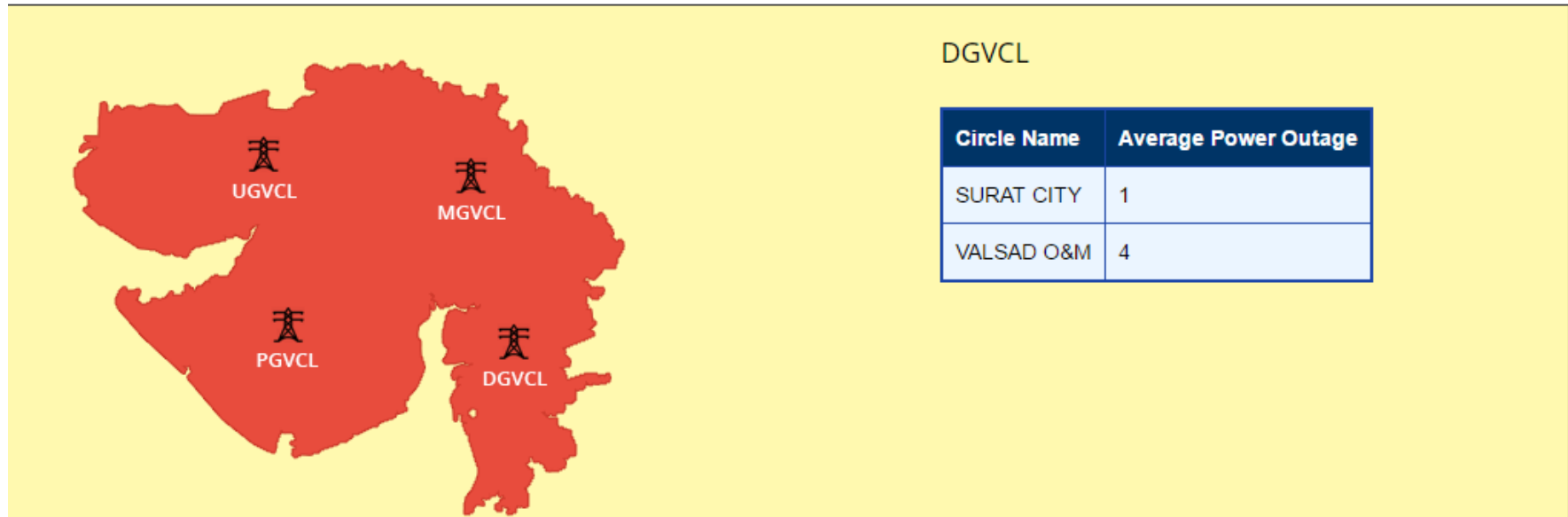
NUMBER (PER DAY)

4

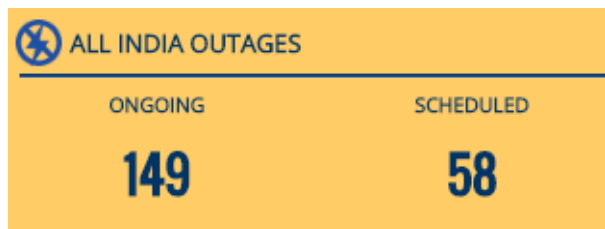
DURATION (HOURS)

5

GUJARAT DISCOMS AT A GLANCE



Tile 4 – All India Outage:



This Tile shows the Total No. of Ongoing and Scheduled Outages at the Nationwide Scale.

By clicking on the All India Outages heading below page will be open.

[Home](#) / [All India Outage Status](#)

[← Back](#)

S.NO.	STATE	TOTAL ONGOING OUTAGES	TOTAL SCHEDULED OUTAGES (planned for future)	TOTAL OUTAGES
1	GUJARAT	14	36	50
3	UTTARAKHAND	3	0	3
7	ANDHRA PRADESH	5	24	29
8	ODISHA	128	0	128

ONGOING OUTAGES

ANDHRA PRADESH TOTAL OUTAGES (5)

11KV RAJAVARAM
NOV 18, 2016 10:00:00 AM TO NOV 18, 2016 5:00:00 PM
MAINTENANCE (SCHEDULED)

5. APEPDCL - THADITHOTA RAJAHMUNDRY TOWN-I
11KV INNISPETA
NOV 18, 2016 9:00:00 AM TO NOV 18, 2016 5:00:00 PM
MAINTENANCE (SCHEDULED)

SCHEDULED OUTAGES


(PLANNED FOR FUTURE)

ANDHRA PRADESH TOTAL OUTAGES (24)

11KV ROMPIVALASA
NOV 19, 2016 11:00:00 AM TO NOV 19, 2016 12:30:00 PM
MAINTENANCE (SCHEDULED)

5. APEPDCL - ROMPIVALASA PATHAPATNAM
11KV SEEDHI
NOV 19, 2016 11:00:00 AM TO NOV 19, 2016 12:30:00 PM
MAINTENANCE (SCHEDULED)

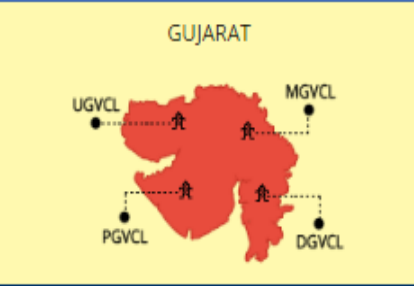
By Clicking on No. below page will open.


 ALL INDIA OUTAGES

ONGOING	SCHEDULED
149	58

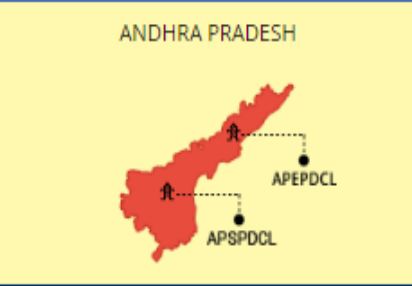
SCHEDULED OUTAGES


GUJARAT



 SCHEDULED OUTAGES
36

ANDHRA PRADESH



 SCHEDULED OUTAGES
24

This page will show concerned state map. By further clicking on the map following pages will open:

At State Level:

[Home](#) / [Scheduled Outages](#) / GUJARAT

[← Back](#)



ALL INDIA OUTAGES

ONGOING

14

SCHEDULED

36

GUJARAT DISCOMS AT A GLANCE



Discom Name	Scheduled Outages
MGVCL	1
DGVCL	2
PGVCL	33

At Discoms Level:

[Home](#) / [Scheduled Outages](#) / [GUJARAT](#)

[← Back](#)



ALL INDIA OUTAGES

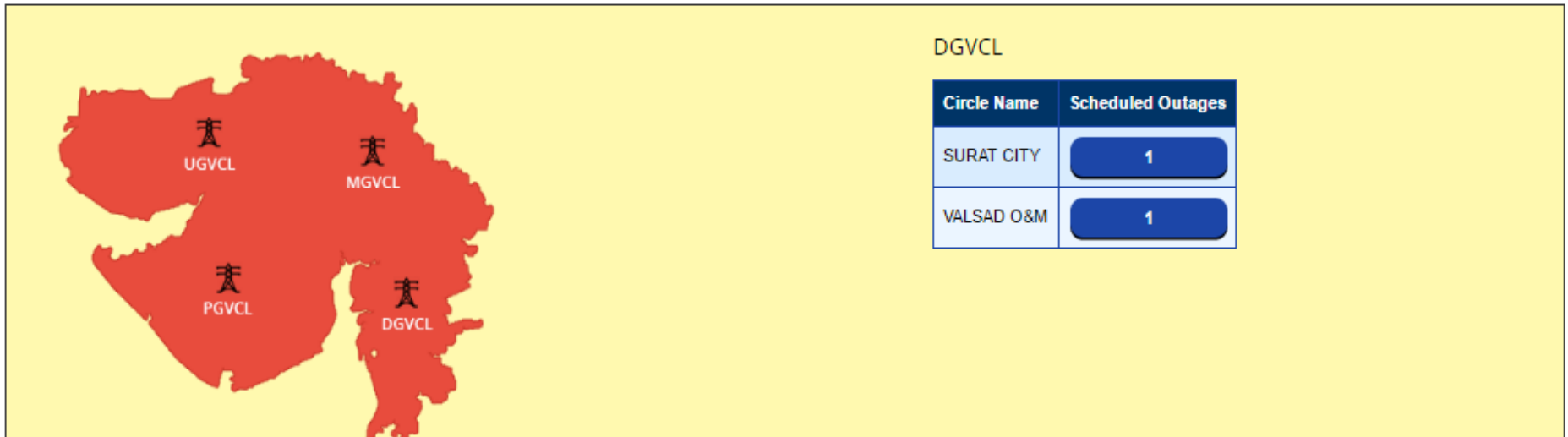
ONGOING

4

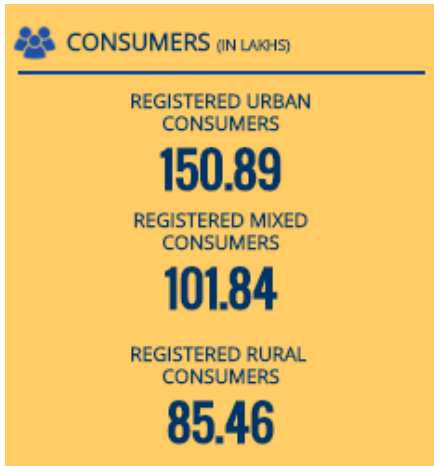
SCHEDULED

2

GUJARAT DISCOMS AT A GLANCE



Tile 5 – Consumers:



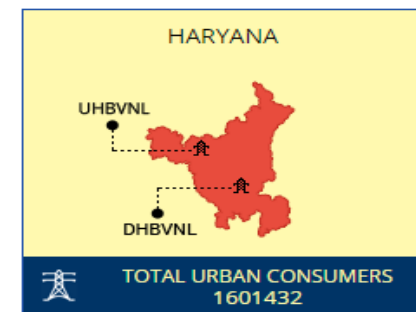
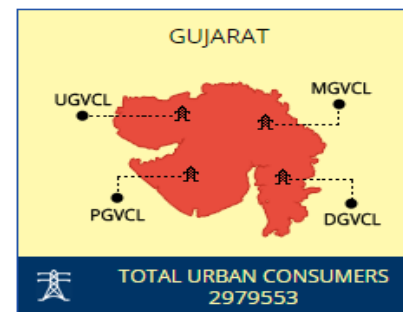
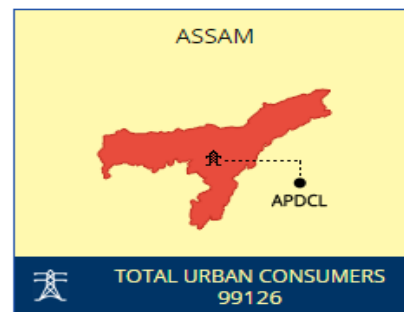
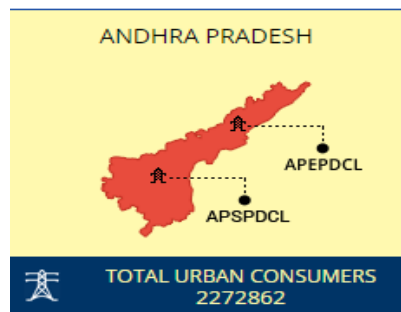
This Tile shows the Total No. of Registered Consumers in Urban, Mixed and Rural categories.

By clicking on the registered consumers link following page will be open. This will show the state wise consumer no. in all three categories.

By clicking on no. in urban heading following page will open:



TOTAL REGISTERED URBAN CONSUMERS



Select map of the State then further consecutive drilldown pages will be open on clicking.

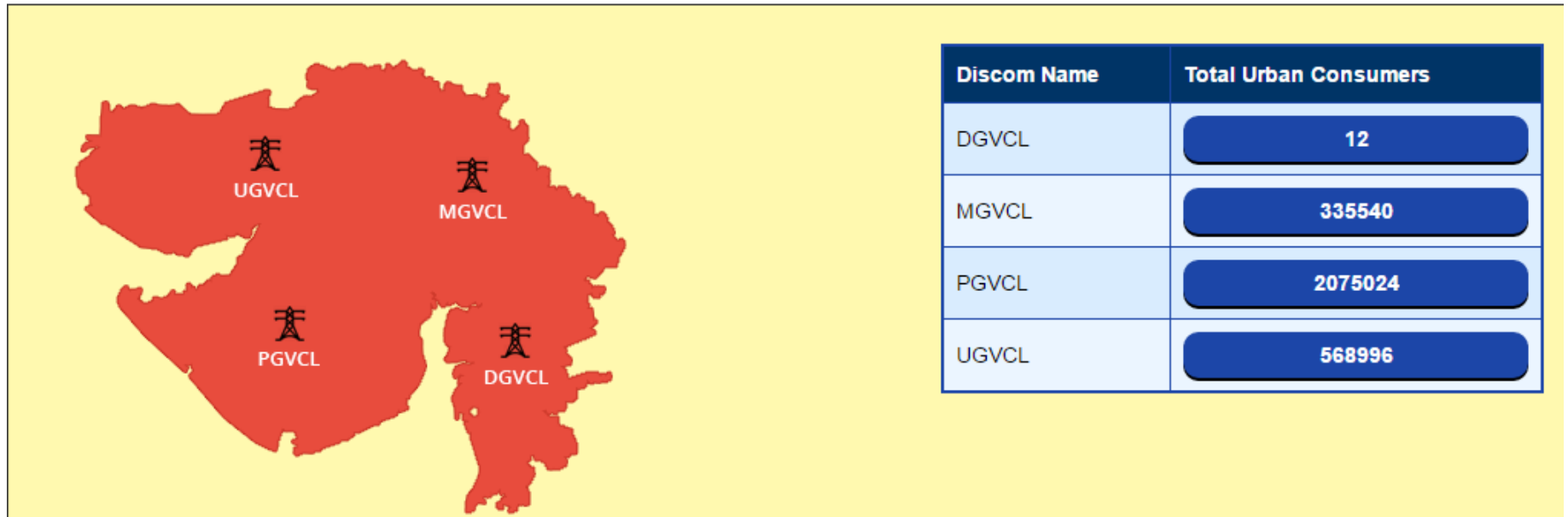
Home / Total Registered Urban Consumers / GUJARAT

[← Back](#)

 REGISTERED CONSUMERS (IN LAKHS)

URBAN	MIXED	RURAL
29.80	26.18	20.43

GUJARAT DISCOMS AT A GLANCE



At National Level : Click on consumers heading on tile to get statewise bifurcation of registered consumers.

[Home](#) / [Total Registered Consumers](#)

[← Back](#)



S.NO.	STATE	URBAN	MIXED	RURAL	TOTAL REGISTERED CONSUMERS
1	ANDHRA PRADESH	2272862	5060780	3826625	11160267
2	ASSAM	99126	0	0	99126
3	GUJARAT	2979553	2617996	2043359	7640908
4	HARYANA	1601432	0	0	1601432
5	KARNATAKA	0	1665671	0	1665671
6	MADHYA PRADESH	1062949	1	0	1062950
7	MAHARASHTRA	3432788	262693	923418	4618899
8	ODISHA	272610	98913	1247890	1619413
9	RAJASTHAN	274535	0	198335	472870
10	TELANGANA	2620607	401636	112503	3134746
11	UTTARAKHAND	472415	76339	193731	742485
TOTAL		15088877	10184029	8545861	33818767

At Circle Level

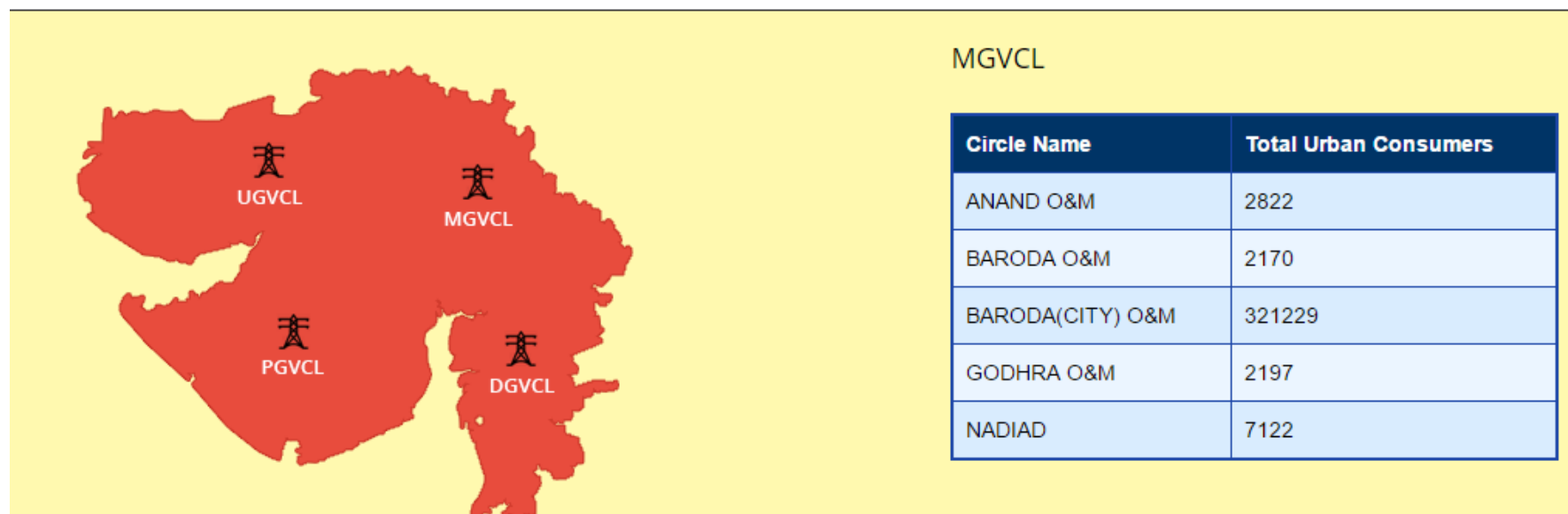
Home / GUJARAT

← Back

REGISTERED CONSUMERS (IN LAKHS)

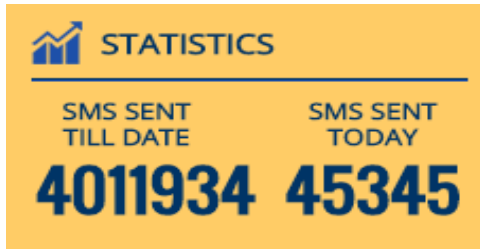
URBAN	MIXED	RURAL
3.36	0.08	0.21

GUJARAT DISCOMS AT A GLANCE



On the same way The Data of Mixed and Rural customer can be drilled down till circle level.

Tile 6 – Statistics:

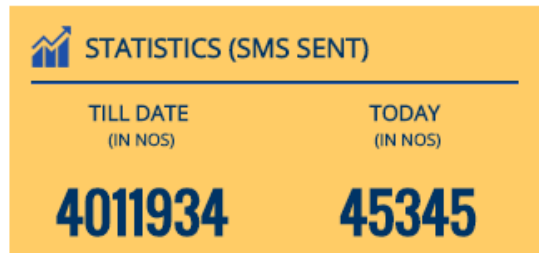


This Tile shows the Total No. of Outage Information SMS sent to consumers till date and current date at Nationwide Scale.

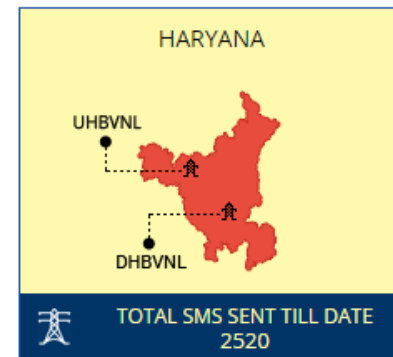
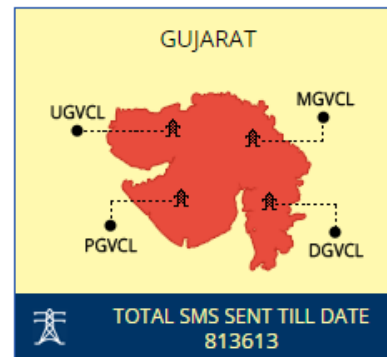
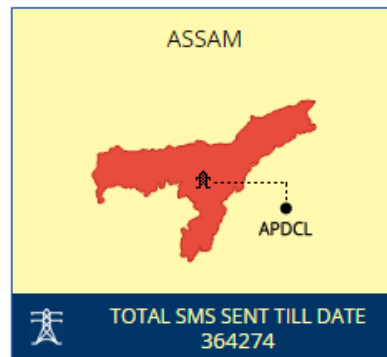
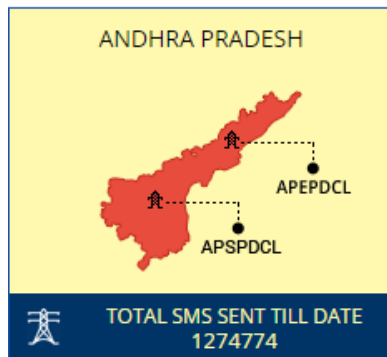
By clicking on the registered SMS sent till date heading no. following page will be opened.

In the above page states map will be shown. For further drilldown of statistics click on the maps and links.

[Home / Total SMS Sent Till Date](#) [← Back](#)



TOTAL SMS SENT TILL DATE



At Discoms Level Statistics

Home / Total SMS Sent Till Date /GUJARAT

[← Back](#)

STATISTICS (SMS SENT)

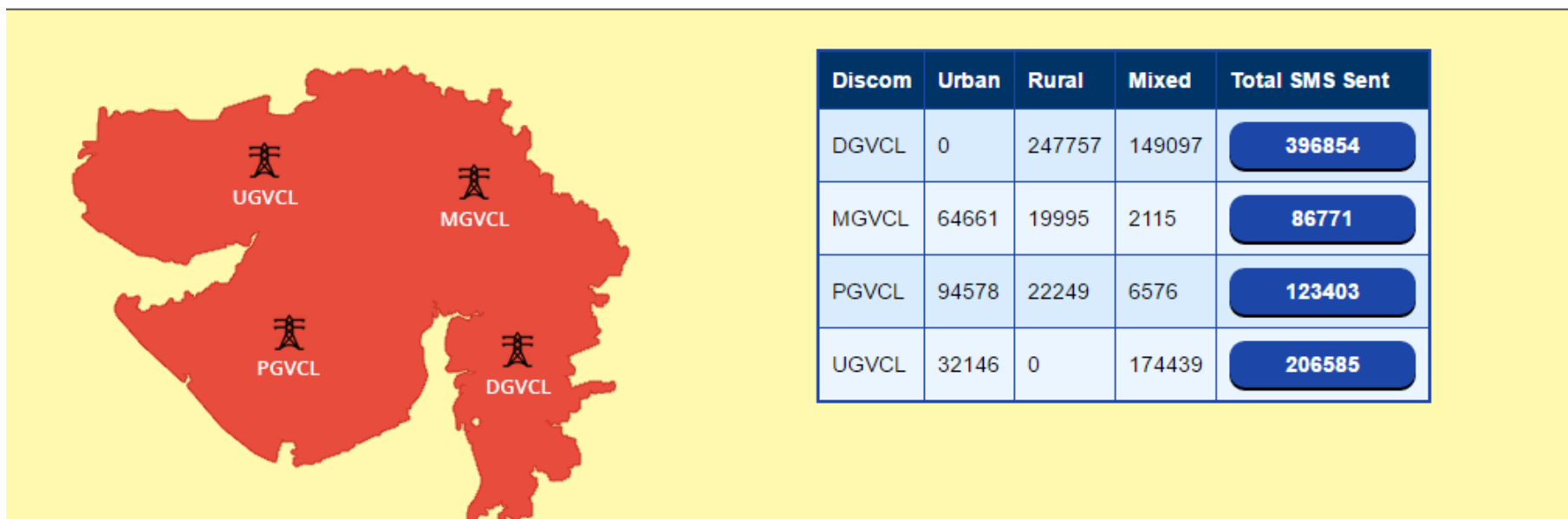
TILL DATE
(IN NOS)

813613

TODAY
(IN NOS)

7025

GUJARAT DISCOMS AT A GLANCE



At Circle Level Statistics

[Home](#) / [GUJARAT](#)

[← Back](#)

STATISTICS (SMS SENT)

TILL DATE
(IN NOS)

396854

TODAY
(IN NOS)

4141

GUJARAT DISCOMS AT A GLANCE

DGVCL



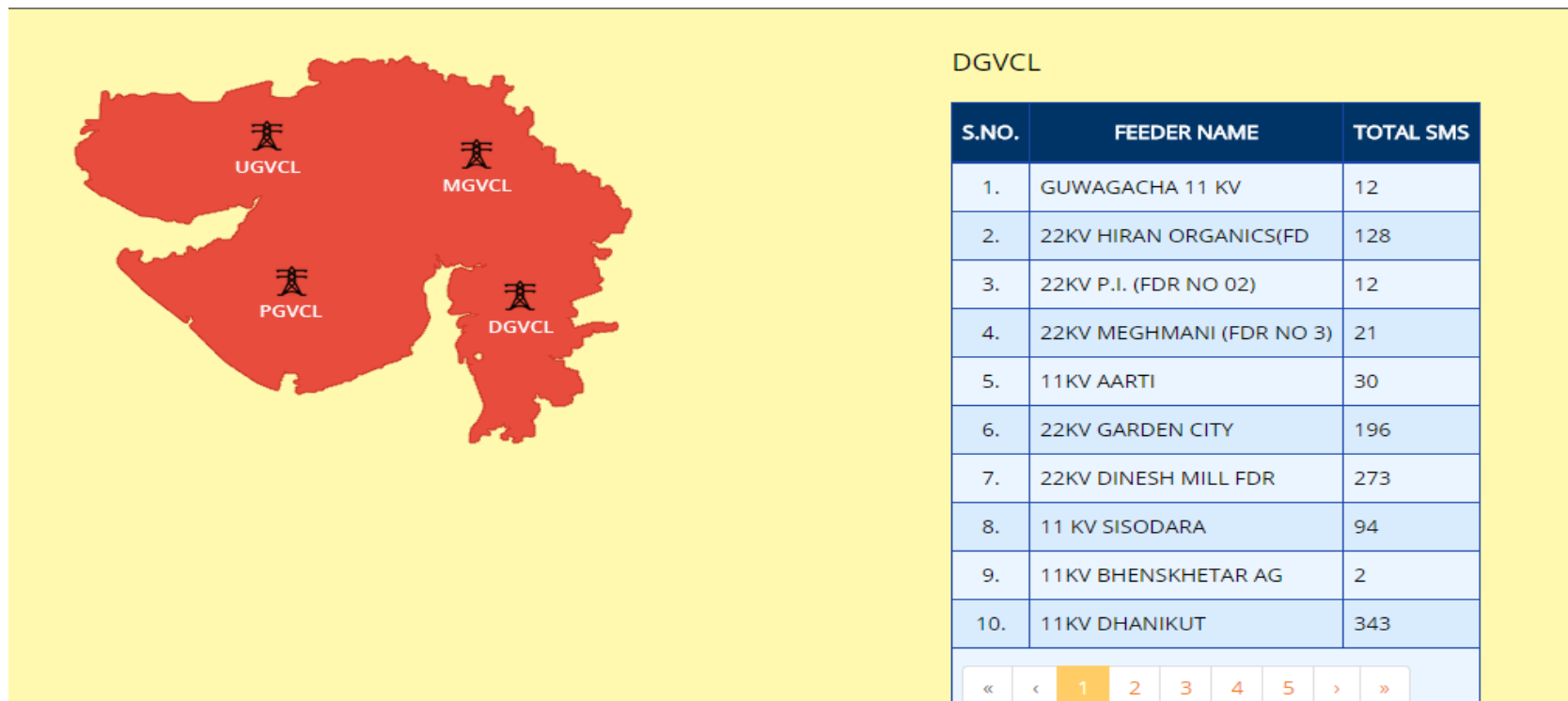
Circle Name	Urban	Rural	Mixed	Total SMS Sent Till Date
BHARUCH O&M	0	1586	3736	5322
SURAT CITY	0	15569	58030	73599
SURAT O&M	0	132037	60120	192157
VALSAD O&M	0	98565	27211	125776

At Feeder Level Statistics

[Home](#) / [GUJARAT](#)

[← Back](#)

GUJARAT DISCOMS AT A GLANCE



Graph 1- Average All India Power Availability

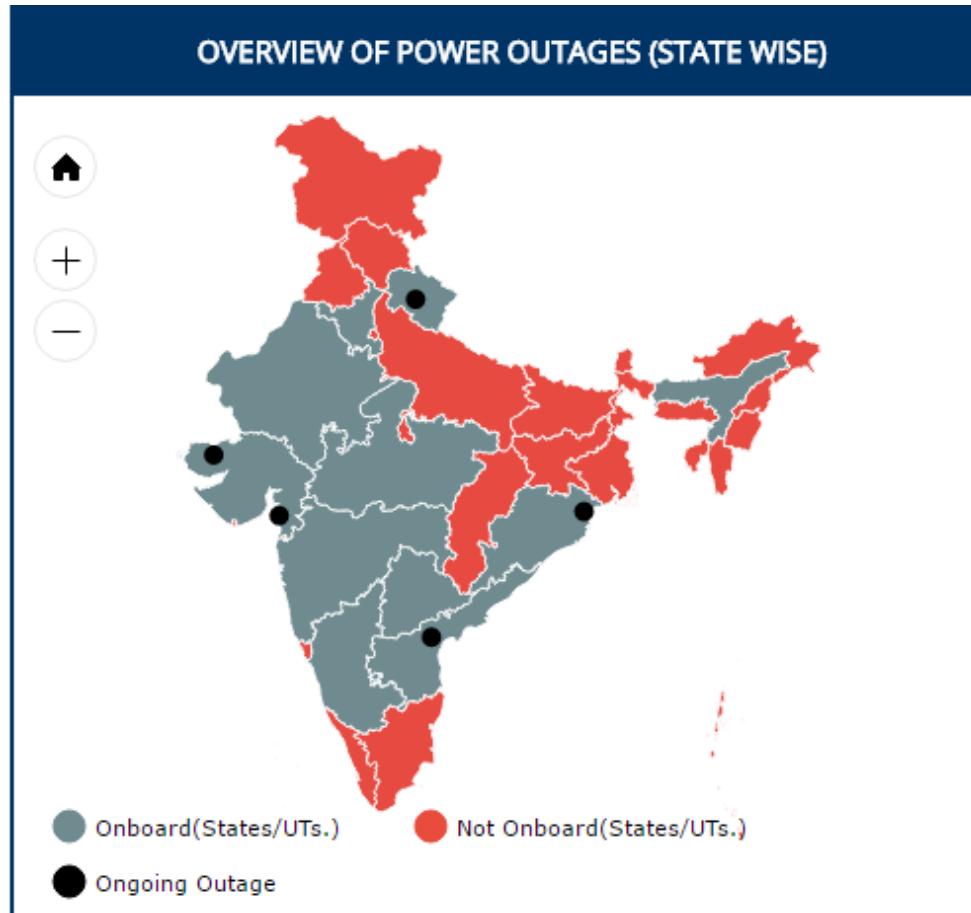
This graph shows the Average Power availability at any given date at nationwide scale.

By moving cursor on the any displaying points at graph it shows the date and percentage availability at National level of all associated Discoms.

The graph will refresh automatically to show the average power availability of last 15 days.




MAP – Overview of Power Outages (State wise)



- The MAP shows ongoing outage status in onboarded discoms.
- State maps in red are not on boarded on Urja Mitra Platform.
- If there is no black dot in any on boarded state it means all feeders are UP of corresponding Discoms and Black dot means a feeder is DOWN of that Discoms. By moving Cursor on Dots, it displays the Discoms Name where ongoing outage is present.

- By Clicking on active state map the following page will be opened which will show the Discoms wise schedule and ongoing outage details in Nos.
- On the right side of the map ongoing and scheduled outage details of the state will be display which contains the feeder name with feeder location and schedule and ongoing outage date and time.
- The detail can be filter down at circle level by choosing circle in the Filter.

Home / Gujarat Overview of Power Outages ← Back



S.NO.	DISCOM	TOTAL ONGOING OUTAGES	TOTAL SCHEDULED OUTAGES	TOTAL OUTAGES
1	MGVCL	0	1	1
2	DGVCL	4	2	6
3	PGVCL	9	33	42
4	UGVCL	0	0	0
Total	GUJARAT	13	36	49

CIRCLE All ▼

ONGOING OUTAGES

OUTAGE	AREA AFFECTED
Conductor Snapped <i>(Unscheduled)</i>	
3. DGVCL - 66 KV 4TH PHASE GIDC S/S VAPI (O&M) MADHUBAN DAM Nov 18, 2016 9:00:00 AM To Nov 18, 2016 5:00:00 PM Maintenance <i>(Scheduled)</i>	
4. DGVCL - 66 KV 4TH PHASE -----	

«
<
1
2
3
>
»

SCHEDULED OUTAGES

OUTAGE	AREA AFFECTED
4. DGVCL - 66 KV PALA S/S ADAJAN 11 KV Deepa Nov 27, 2016 4:28:00 PM To Nov 27, 2016 5:28:00 PM Accident <i>(Scheduled)</i>	Surat (M Corp. + OG) (Part)
5. PGVCL - UNA(T) UNA(T) 11 KV MACHHUNDR Nov 26, 2016 8:30:00 AM	

«
<
1
2
3
4
5
6
7
8
>
»

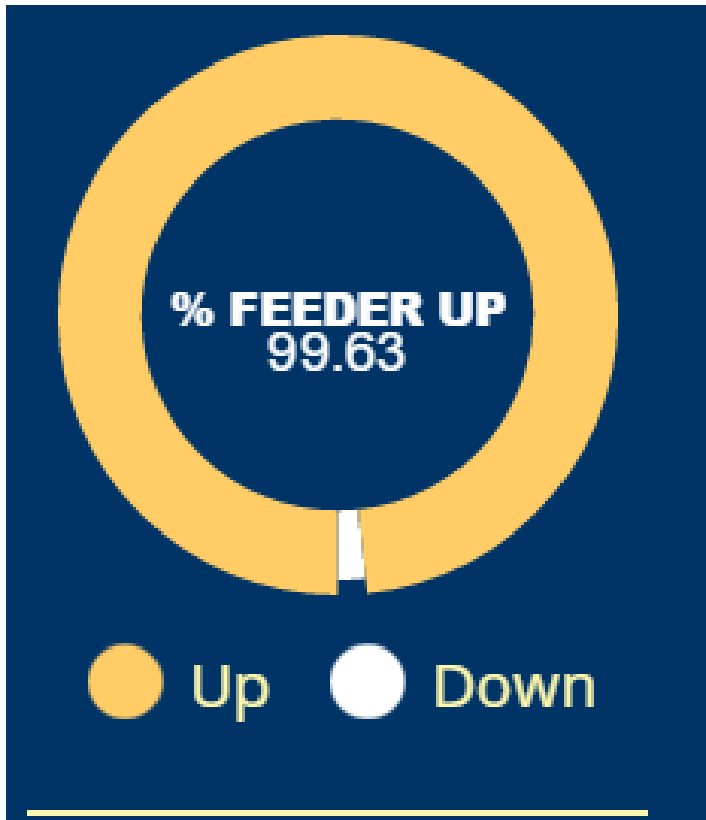
Table – Top Performers (Power Availability)

TOP PERFORMERS : POWER AVAILABILITY (For participating discoms only)			
For the Month: October 2016			
S.NO.	DISCOMS	STATE	POWER AVAILABILITY
1	Southern Power Distribution Company Of Andhra Pradesh Limited	ANDHRA PRADESH	100%
2	Northern Power Distribution Company Of Telangana Limited	TELANGANA	99.87%
3	Southern Power Distribution Company Of Telengana Ltd.	TELANGANA	99.88%
4	Hubli Electricity Supply Company Limited	KARNATAKA	99.00%
5	Uttar Gujarat Vij Company Limited	GUJARAT	98.52%

This Table shows the top performer Discoms (top 5) on the basis of power availability. It will be calculated on on the basis of last month performance of discoms.

At any point of time one can view the top performers of last three months.

Graph – 2: Feeder Status



- This Chart shows the % of feeders up and down at national level of on boarded Discoms.
- By moving the cursor at the yellow label of donut chart the central text shows the % of UP feeders.
- By moving the cursor at the white label of donut chart the central text shows the % of Down Feeders.

Know Power Outage Status:

By using the filter of state, discom and circle then click on schedule outage button the schedule outage details will display on the right side.

- Whereby selecting from and to date and clicking on search button all scheduled outage details will be listed down.
- In search box by putting the feeder name only that feeders schedule outage details will be listed down.

KNOW POWER OUTAGE STATUS

(Select all or any field to know the power outage status)

STATE
GUJARAT

DISCOM
Select Discom

CIRCLE
Select Circle

SCHEDULED
OUTAGE

ONGOING
OUTAGE

Home / Scheduled Outage
← Back

From Date

To Date

Search

Search :

Records Per Page : 10

Print

Export to Excel

Export to PDF

S.NO.	FEEDER	OUTAGE TYPE	OUTAGE DATE TIME	EXPECTED RESTORE DATE TIME	OUTAGE DURATION	REASON	SUB STATION	DIVISION	SUB DIVISION
1.	ISHWARIYA JGY	Scheduled	Nov 25, 2016 08:00 AM	Nov 25, 2016 01:00 PM	05:00 Hours	Maintenance	SANOSARA	BHAVNAGAR O&M	SANOSARA
2.	HALIYAD	Scheduled	Nov 25, 2016 08:00 AM	Nov 25, 2016 01:00 PM	05:00 Hours	Maintenance	VALLBHIPUR	BHAVNAGAR O&M	VALLBHIPUR
3.	NAVNATH	Scheduled	Nov 25, 2016 08:00 AM	Nov 25, 2016 01:00 PM	05:00 Hours	Maintenance	SHIHOR (T)	BHAVNAGAR O&M	SHIHOR (T)
4.	Kharakadi AG	Scheduled	Nov 25, 2016 08:00 AM	Nov 25, 2016 01:00 PM	05:00 Hours	Maintenance	VARTEJ	BHAVNAGAR O&M	VARTEJ
5.	11 KV KHAJURIPI	Scheduled	Nov 24, 2016 08:00 AM	Nov 24, 2016 04:00 PM	08:00 Hours	Maintenance	KUKAVAV	AMRELI O&M NO-2	KUKAVAV

Page 37 of 60

By clicking on ongoing outage button the below page will be open, which display the ongoing outage details.

The details can be sort down by using the search box functionality.

KNOW POWER OUTAGE STATUS
(Select all or any field to know the power outage status)

STATE
GUJARAT

DISCOM
Select Discom

CIRCLE
Select Circle

SCHEDULED OUTAGE
ONGOING OUTAGE

Home / Ongoing Outage
← Back

Search :
Total Outages : 11
Records Per Page : 10

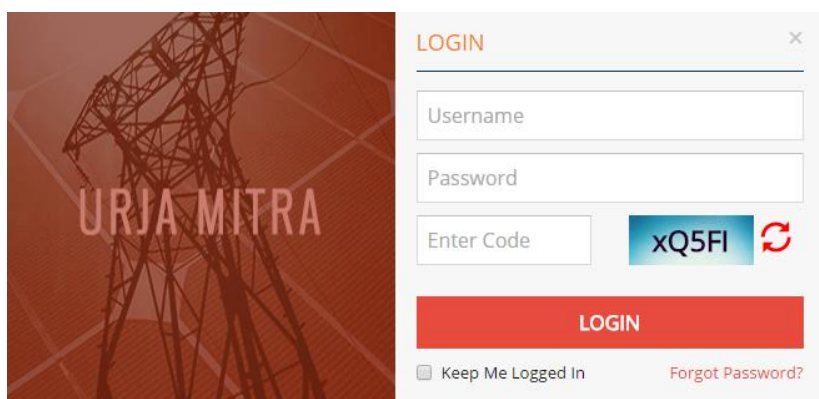
Print
Export to Excel
Export to PDF

S.NO.	FEEDER	OUTAGE TYPE	OUTAGE DATE TIME	EXPECTED RESTORE DATE TIME	OUTAGE DURATION	REASON	SUB STATION	DIVISION	SUB DIVISION
1.	MADHUBAN DAM	Scheduled	Nov 18, 2016 09:00 AM	Nov 18, 2016 05:00 PM	08:00 Hours	Maintenance	66 KV 4TH PHASE GIDC S/S	VAPI O&M	VAPI (O&M)
2.	DUNGRA	Scheduled	Nov 18, 2016 09:00 AM	Nov 18, 2016 05:00 PM	08:00 Hours	Maintenance	66 KV 4TH PHASE GIDC S/S	VAPI O&M	VAPI (O&M)
3.	Bhagvati JGY	Scheduled	Nov 18, 2016 08:00 AM	Nov 18, 2016 01:00 PM	05:00 Hours	Maintenance	DHASA	GADHADA	DHASA
4.	UJALVAV JGY	Scheduled	Nov 18, 2016 08:00 AM	Nov 18, 2016 02:00 PM	06:00 Hours	Maintenance	DHOLA	GADHADA	DHOLA

Discom Admin Login

By clicking on login  button the below login window will be opened.

Enter User ID, Password and Captcha Code in the respective field then click on Login button.



LOGIN

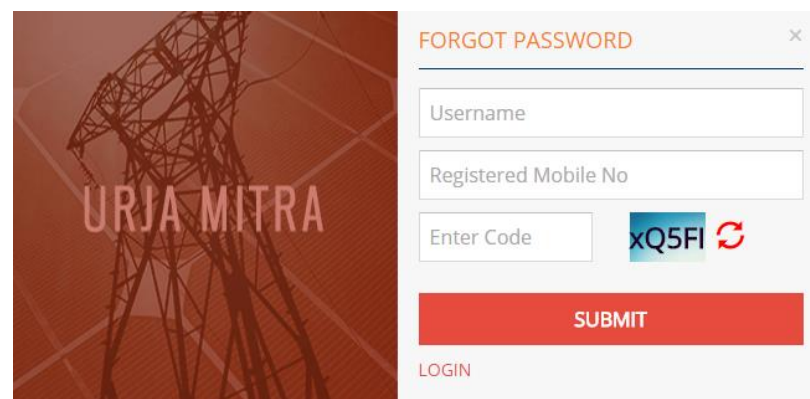
Username

Password

Enter Code xQ5FI

LOGIN

Keep Me Logged In [Forgot Password?](#)



FORGOT PASSWORD

Username

Registered Mobile No

Enter Code xQ5FI

SUBMIT

[LOGIN](#)

For reset password click on forgot password. You have to enter the User ID, Registered mobile no. and Captcha in the respective field and then click on submit button.

Overview of Discom Admin Login:

Admin Dashboard:

Unlike the features available in the citizen dashboard, same are given displayed within the Discom Admin Login section, however, with details/data specific of that particular Discom.

URJA MITRA
(AN INITIATIVE BY MINISTRY OF POWER, GOVT. OF INDIA)

UPCL [Er Prashant Pant - Discom Admin] | Logout | Change Password

ADMIN DASHBOARD

- BROADCAST OUTAGE
- EXTEND ONGOING OUTAGE
- RESTORE OUTAGE
- RESCHEDULE / CANCEL OUTAGE
- CREATE USER
- MANAGE USER
- ACTIVE / INACTIVE USER
- CREATE ROLE
- MANAGE ROLE
- ACTIVE / INACTIVE ROLE
- UPLOAD / VIEW CONSUMER
- NEW REGISTRATION REQUEST
- CONSUMER COMPLAINTS
- SMS LANGUAGE SETTING
- GRAPHICAL REPORTS
- REPORTS
- CREATE/EDIT MASTER

ONBOARD		
STATES/UTS.	DISCOMS	CIRCLES
1	1	13

FEEDERS		
REGISTERED	UP	DOWN
443	440	3

AVERAGE POWER OUTAGE	
NUMBER (PER DAY)	DURATION (HOURS)
3	6

OUTAGES	
ONGOING	SCHEDULED
3	0

REGISTERED CONSUMERS (IN LAKHS)		
URBAN	MIXED	RURAL
4.72	0.76	1.94

STATISTICS (SMS SENT)	
TILL DATE (IN NOS)	TODAY (IN NOS)
253401	2380

CURRENT STATUS OF DISCOM	
Extended Outage 0	Outage From MDAS 0

EXTENDED OUTAGE	
Search : <input type="text" value="Search Keyword"/>	Records Per Page : 10
No extended outages	

- The consumer dashboard tiles shows the data nationwide and Discom admin dashboard tiles shows the data related to that Discom only.

- The common dashboard tiles can be drilled down till the feeders only but Discom admin dashboard tiles can be drilled 1 more step at Consumer level like below table.

S.NO.	FEEDER CODE	FEEDER	AREA OF FEEDER	TOTAL CONSUMERS
1.	ARS09C	11 KV O/G BHANOLI		1818
2.	ARS06A	11 KV O/G DANYA		2705
3.	ARS09B	11 KV O/G DHYARI		2010
4.	ARS09A	11 KV O/G KHETI		1277
5.	ARS03B	11 KV O/G PALNA		1389
6.	ARS05A	11 KV O/G PALNA		1
7.	ARS05C	11 KV O/G SAHARPHATAK		1557
8.	ARS02C	11 KV O/G SHITLAKHET		1
9.	BGS03D	11 KV O/G TAKULA		25
10.	ARS01A	11 KV O/G Adams		1536

- On clicking on consumer no. display another table which shows the basic information of the consumer of related feeders like below table

- Use search box functionality (Pointed by Arrow) for searching the particular consumer details.

Search :  Records Per Page :

S.NO.	CONSUMER NO	CONSUMER NAME	MOBILE NO
1.	AR00000008266	MOHAN SINGH MEHRA GUNADITYA	NULL
2.	AR00000018687	PRINCIPAL I.T.I DANYA	9690082995
3.	AR00000018707	S.D.E. BSNL CHUNDUNGARI	9412924128
4.	AR00000018711	S.D.E. B.S.N.L DUNGARA	9837941958
5.	AR00000018804	M/S INDUS TOWER PALI GUNADITY	9317531600
6.	AR00000019586	M/S INDUS TOWER DUNGRA	9917143402
7.	AR21312902171	BISHAN SINGH	NULL
8.	AR21312902172	GANGA DEVI	NULL
9.	AR21322407456	PRATAP SINGH	NULL
10.	AR21322407975	ISHWARIDATT UPRETI	NULL

Each of 6 tiles information can be drilled down in same way till respective Consumer level.

Broadcast Outage :

One of the most important functionality of the Outage Management System is the “Broadcast Outage System”. Using this functionality, the Discom Admin & the empowered Field Employees can broadcast the scheduled (Planned) & Un scheduled (Forced) outages for their mapped Discom / area of work / Feeder.

For broadcasting any particular outage, following are the step of selections:

02 Fields, State & Discom being specific, will be displayed, with further to select the:

- **Select the Circle → Select Division → Select Substation → Select Feeder → Select Outage type**
Click Save Button ← Select Reason of Outage ← Select To Date & Time ← Select from Date & Time

Broadcast Outage ← Back

State UTTARAKHAND	Discom UPCL	Circle All
Division All	Sub Division All	Sub Station All
Feeder Select	Outage Type Scheduled	
From (Date & Time)	To (Date & Time)	
Reason Select		

Save

All above are the mandatory fields to be selected for triggering any particular outage. Selection of more than 01 Feeder of the same Substation with the Discom Admin & Field Employee login facility is also available to maximise the broadcasting of Outages within stipulated time frame.

Relevant Pop Up Messages on final approval / acceptance before triggering any outage & selection to send notification to mapped consumer will be final step, upon which the outage will get registered in the application.

The screenshot displays the URJA MITRA web application interface. At the top left is the logo featuring a hand holding a lightbulb, with the text "URJA MITRA" and "(AN INITIATIVE BY MINISTRY OF POWER, GOVT. OF INDIA)" below it. On the top right, the user is identified as "DGVCL [Mr. R.J. Desai - Discom Admin]" with options for "Logout" and "Change Password".

The main content area is a form for scheduling an outage. A white pop-up dialog box is centered over the form, containing the text "Urja Mitra" and "Do you want to broadcast intimation SMS to 326 Consumers?". The dialog has two red buttons labeled "Yes" and "No".

The background form includes the following fields:

- State:** GUJARAT
- Division:** RANDER O&M
- Sub Division:** ADAJAN
- Circle:** SURAT CITY
- Sub Station:** 66 KV PAL S/S
- Feeder:** 1 Feeder(s) selected
- Outage Type:** Scheduled
- From (Date & Time):** 18-11-2016 04:54 PM
- To (Date & Time):** 18-11-2016 05:54 PM
- Reason:** Miscellaneous

At the bottom left of the form are "Save" and "Reset" buttons. A "Back" button is visible in the top right corner of the form area.

The notification to the mapped consumers shall be sent only 24 hrs before incase of Scheduled (Planned) outage date & time. Incase, the Scheduled (Planned) / Unscheduled (Forced) outages are broadcasted within 24 hrs time line from the initiation of the outage, the notification to the mapped consumers shall be sent immediately / real time basis.

Extend Ongoing Outage:

Ongoing Outages can be extended if in case the expected restoration time extends by more then 30 minutes. Irrespective of the broadcasting outage being triggered by Discom Admin / Field Employees, any empowered Discom Admin / Field Employees can extend the ongoing outage using the Extend facility.

The notification will be sent to the mapped consumers of the respective feeder (s).

Extend Ongoing Outage [← Back](#)

Search :

Records Per Page :

- [Print](#)
- [Export to Excel](#)
- [Export to PDF](#)

S.No.	Employee Name	Feeder	Feeder Area	Outage Type	Outage Date & Time	Expected Restore Time	Outage Duration	Reason	Action
1.	Er Prashant Pant	11kV O/G Khatadi		Scheduled	Nov 18, 2016 10:00 AM	Nov 18, 2016 04:00 PM	06:00 hours	Maintenance	Extend
2.	Er Prashant Pant	11kV O/G Lakhanpur		Scheduled	Nov 18, 2016 10:00 AM	Nov 18, 2016 04:00 PM	06:00 hours	Maintenance	Extend

Restore Ongoing Outage:

In case, of non selection of extend facility, the outage will be restored at the end of the broadcasted expected end time.

If the planned activities of the ongoing outage has been completed before the targeted restoration/ end time, the empowered Discom Admin / Field Employees of the respection Discom / area of work / Feeder can close the Outage by selecting the Restore facility. In such case, the actual restoration time will be recorded & the report shall be generated inline.

Restore Outage ← Back

Search :

Records Per Page : ▼

[Print](#) [Export to Excel](#) [Export to PDF](#)

S.No.	Employee Name	Feeder	Feeder Area	Outage Type	Outage Date & Time	Expected Restore Time	Outage Duration	Reason	Action
1.	Mr. R.J. Desai	22KV HIRAN ORGANICS(FD)		Unscheduled	Nov 18, 2016 04:03 PM	Nov 18, 2016 05:03 PM	01:00 hours	Miscellaneous	Restore

Reschedule Outage:

The reschedule outage facility has been provided to make relevant changes / alterations in the Date & Time in case the scheduled (planned) broadcasted outage has to be deferred due to unavoidable circumstances. Using this functionality, only the Date & Time field can be altered for the previously registered outage.

The notification will be sent to the mapped consumers of the respective feeder (s).

Reschedule / Cancel Outage ← Back

Search :

Records Per Page :

[Print](#) [Export to Excel](#) [Export to PDF](#)

S.No.	Employee Name	Feeder	Feeder Area	Outage Type	Outage Date & Time	Expected Restore Time	Outage Duration	Reason	Action	Action
1.	B N PATEL	11 KV Deepa		Scheduled	Nov 27, 2016 04:28 PM	Nov 27, 2016 05:28 PM	01:00 hours	Accident	Reschedule	Cancel
2.	Mr. R.J. Desai	11KV GUJARAT AGRO		Scheduled	Nov 19, 2016 06:06 PM	Nov 19, 2016 09:06 PM	03:00 hours	Maintenance	Reschedule	Cancel
3.	Mr. R.J. Desai	11 KV ADAJAN TOWN		Scheduled	Nov 18, 2016 04:54 PM	Nov 18, 2016 05:54 PM	01:00 hours	Miscellaneous	Reschedule	Cancel

Cancel Outage:

As the name suggests, this facility has been provided to cancel the scheduled (planned) broadcasted outage due to unavoidable circumstances.

The notification will be sent to the mapped consumers of the respective feeder (s).

Upload / View Consumer Data:

The most important facility of the Outage Management System “Urja Mitra” which acts as a backbone to this application. Using this functionality, the “Discom Admin” can upload the consumer data & view the Uploaded Consumer details.

A link of the Standard Consumer Format is attached in the top of the opening page of the Upload Consumer Data.



[Click here to download common data format for uploading / migrating consumer data](#)

Upload Consumer Data

Choose File No file chosen

Upload

Note : Before uploading the consumer data, please ensure:

1. Always follow standard data format.
2. You can upload multiple files, with a maximum limit of 1,00,000 consumer's data in each file at a time. The excel file must be in .xlsx type.
3. Blank spaces may be avoided in any row & column in the file. In case of any unavoidable circumstances, only “Null” / “NA” may be mentioned in such rows/columns.
4. Uniqueness of Feeder Name, Feeder Type (U/R/M), Substation Name w.r.t a unique Feeder Code & Consumer Electricity No. for successful uploading of Consumer data.
5. There should not be Power Supply cut / Internet connection failure during the consumer data uploading else the uploading should be done again.

The facility being available to the Discom Admin only, is abided with notification & guidelines to ensuring smooth consumer data uploading.

Utmost care must be taken to avoid spelling mistakes/ different type of spelling representation for the same word / unconditional space / special characters between lines of same names / words/ abbreviations, to ensure smooth uploading of the Consumer Data.

For Ex. If 02 Consumer are mapped to the same Feeder i.e “Town Feeder 1”. Now, if for 01 consumer, we represent the Feeder Name as “Town Feeder 1” & for another consumer, we mention the Feeder Name as “Town Fdr 1”. In such case, the Upload Function will either fail / show incorrect data. Hence, above notifications & standard guidelines must be taken care & checked thoroughly before uploading the file.

Upon successful uploading of the consumer data (Facility with uploading progress bar display), a pop up confirmation message will be displayed & along with the status of data processing & display as shown in the image.

Similarly, not abiding to the listed notification & guidelines, may lead to failure in the data uploading process, that again shall be displayed through a pop up message.





















It may be noted that, the existing consumers database can be edited with revised with changed / updated details (at later stages) as & when required & also will facilitate addition of the new consumers.

- Upon completion of the consumer data uploading process, the data can be viewed in the view consumer data section. This functionality will also help Discom to alter their consumer database online.

User Registration Request:

Discom Admin has been empowered to use this facility. Using this facility, verification of consumer details can be done. The cases & its actions are as follows:

1. If complete details of a consumer is already available in the Urja Mitra database, the consumer upon registering with the Urja Mitra application (Consumer can register only with using Mobile Application) with matching details, shall get automatically registered with its mapped feeder without any verification.
2. If complete details of a consumer is not available in the Urja Mitra database, than consumer upon registering with the Urja Mitra application, the details will be sent to the Discom Admin facility for validation. The details in the consumer data base will be saved upon acceptance of validation.
3. For any registered consumer, if the consumer want to change his/her mobile number, the same upon registering will be sent to the Discom Admin facility for validation. The details in the consumer data base will be saved upon acceptance of validation.

New Registration Request							←Back
Search : <input type="text" value="Search Keyword"/>		Filter Request : <input type="text" value="All"/>			Records Per Page : <input type="text" value="10"/>		
S.No.	Consumer No	Name	Mobile No	Email	Consumer Address	Action	
1.	HR11231104191		9319242499	0		 	
2.	CD00000027846		9219525335	0		 	
3.	9721323160362		9219525335	0		 	
4.	381N31109578		0	0		 	
5.	40115137699		9917782720	hcpandey1985@gmail.com		 	
6.	392K214150708		9412428108	rahuljoshi108108@gmail.com		 	
7.	rk22242086072		9411166655	akupcl@gmail.com		 	
8.	AR11229901279		9634740259	km045748@gmail.com		 	
9.	40013567744		9997326732	0		 	
10.	40114782418		9997326732	0		 	















Create & Manage Role:

Using this functionality, Discom Admin can create new roles / designations & update changes using manage facility. Manage Role functionality also provides the mapping / selecting the facilities to be allocated to the Field Employees. The information of any user can be edited by clicking the edit button in the last column and the page will be open as per the image (Manage role Page) with auto filled data of that user.

Role Master ←Back

Role Master

Search : Records Per Page : 10 ▼

S.No.	Role Master	Edit	Delete
1.	J E		
2.	Operator		
3.	AEN		
4.	SDO		
5.	Junior Engineer		
6.	JE		
7.	JEE		

Create & Manage User:

Using this functionality, Discom Admin can create new users & update changes using manage facility. The information of any user can be edited by clicking the edit button in the last column and the page will be open as per the image (Manage user Page) with auto filled data of that user.

Empowered/ Designated Field Employee can be mapped with the respective Feeders (single / multiple).

To map the feeder with the user, kindly follow the process:

- Click on The Feeder Mapping Button in the second last column.
- After clicking the column following page (Image) will be open.
- In this page Discom admin map the Feeder with the user by using the “Circle”, “Division” and substation filter or by using the search box functionality.
- Click on the check box in (Map Status) column to map the Feeder with the User.

User Registration [←Back](#)

State: UTTARAKHAND

Discom: UPCL

Circle: All

Division: All

Sub Division: All

Sub Station: All

Employee Code:

Employee Name:

Mobile No:

Email:

Designation:

Employee Address (optional), if known:

User Name:

Password: Password must be of six digit.

Confirm Password:

Role: Select

Master Create & Edit:

Using this functionality, Discom Admin can create create & update changes at the Circle, Division, Sub Division, Substation, Feeder Level. The information of any user can be edited by clicking the edit button in the last column and the page will be open as per the image (Master Edit Page) with auto filled data of that user.

(A). Create New Feeder: In case of addition of New Feeder, Please select Create/Edit Feeder Button from the Menu Bar. This directly will take to the page for selection of the Create New Feeder where in the respective options relevant to new feeder addition are to be duly filled in & after pressing the save option, the new feeder will be displayed on the Feeder Menu Bar of Particular Discom & inside JEE Login.

(B). Edit Existing Feeder: In case of edit / change to the existing feeder details wrt new developments made, the relevant details can be modified as & when required on the Create / Edit Feeder menu, which shall be immediately displayed upon completion & saving of the necessary changes.

With below image displayed, the Discom admin can add various types of feeder in their area. If any number of feeder in the discom region then Discom will be able to add those feeders in their database. Similarly, Discom admin can edit the information of the feeder if there is any change in the feeder related information, like name, type or the entire information fields of any feeder. Similarly the other fields such as Circle, Division, Sub Division, Substation levels are functional.

Create / Edit Feeder

[←Back](#)













Create New Feeder

State: Discom: Circle:

Division: Sub Division: Sub Station:

Search :

Records Per Page :

S.No.	Feeder ID	Feeder Name	Feeder Code	Edit	Delete
11.	236643	11 KV O/G TAKULA	BGS03D		
12.	236852	11kv O/G Chilla	RKS01F		
13.	236850	11kv O/G Devikhal	KTS07B		
14.	236859	11kv O/G Devikhet	KTS13A		
15.	236856	11kv O/G Dugadda Rural	KTS04C		
16.	236855	11kv O/G Dugudda Urban	KTS04A		

Active/ In Active User & Role:

Both the facilities has been provided to make necessary alterations & changes, if there is a change in the location / work profile of the prevailing role/ designation and registered Field Staff.

- Select Active or Inactive status from the drop down list (See Arrow).
- Click on Update Button then “Record Updated Successfully” message will be shown in the popup window.

Active / Inactive User Details ←Back

Search :

Total No. of Records: 193

Records Per Page :

S.No.	Employee Name	Employee Code	User Name	Role	Designation	Mobile No	Active / Inactive	Remark	Edit
1.	Amit Bhatt	UA00010704	9412075407	J E	JEE	9412075407	Active ▼	<input type="text"/>	Update
2.	Amit Raunchhela	UA00010480	9412075914	J E	JEE	9412075914	Active ▼	<input type="text"/>	Update
3.	Amit Tyagi	UA0001058	9412093112	J E	JEE	9412093112	Active ▼	<input type="text"/>	Update
4.	Anil Badoni	UA00010646	9412075928	J E	JEE	9412075928	Active ▼	<input type="text"/>	Update
5.	Anil Kumar	UA00009354	7055909333	JEE	JEE	7055909333	Inactive ▼	<input type="text"/>	Update

SMS Language Settings:

Discom Admin can select the type of language for sending of SMS notifications on Power Outages. English, Hindi & 01 Regional Language (State Specific) options are available.

Through this page, the language of SMS can be set for each category of consumer (Urban / Rural / Mixed Feeder Types). Select the language of Message for any Category for consumer and then click on Save button (Arrow).

SMS Language Setting [←Back](#)

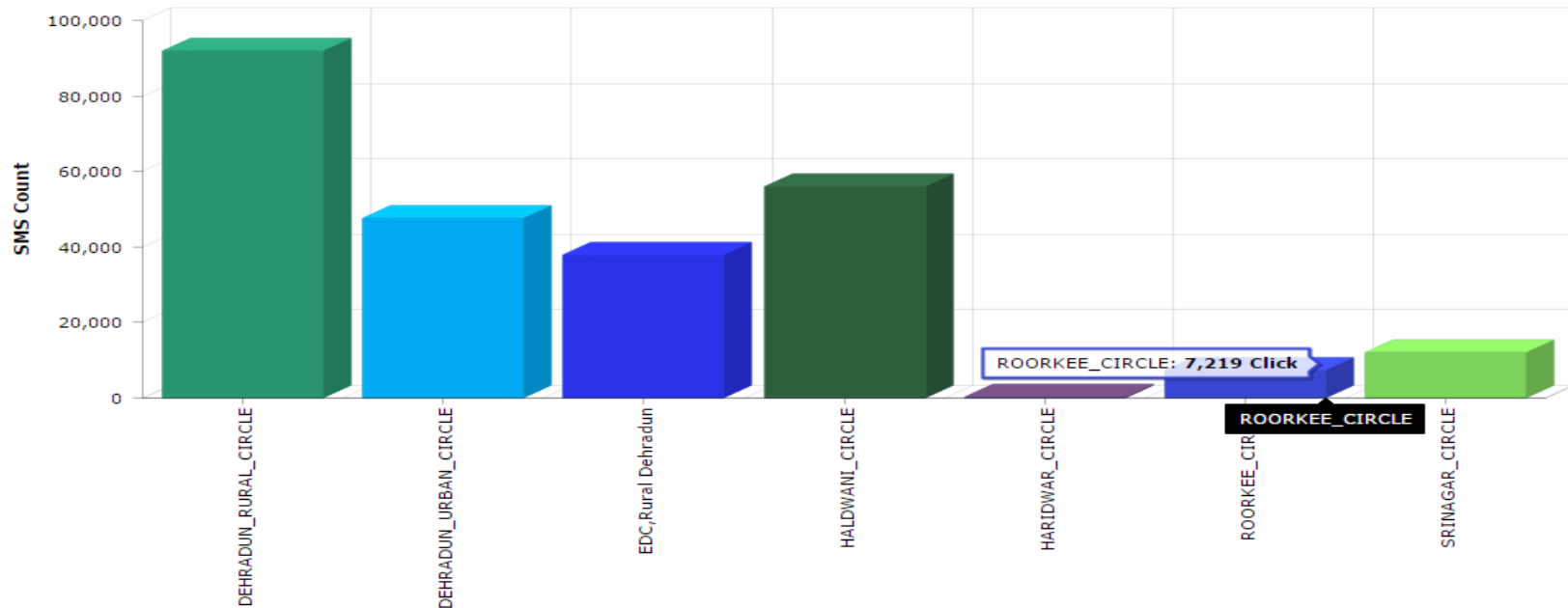
S.No.	Total Consumer Count	Total Feeder Count	Feeder Type	SMS Language
1.	472415	387	URBAN	English ▼
2.	193731	129	RURAL	Regional ▼
3.	76339	59	MIXED	Hindi ▼

Graphical Reports: Discom Admin can view the graphical reports of SMS sent and outages triggered in his area. Reports are available in many forms like pie charts,cylindrical charts etc. with option of selecting specific date range to get appropriate reports.

Graphical Report ←Back

From Date: To Date: Graph Type: Report Type:


SMS Details : UTTARAKHAND > UPCL



Reports: Discom Admin has the option of viewing five different types of reports with different filters available to get specific reports which can be printed or exported to excel & PDF.


MIS Reports [← Back](#)


Outage Report


Registered Employee for triggering Outage


SMS Report


Consumer Report


Feeder Mapping Report

Registered Employee for triggering Outage [← Back](#)

State:
 Discom:
 Circle:
 Feeder:

Search:
Records Per Page:

S.No.	State	Discom	Circle	Division	Sub Division	Sub Station	Feeder	Name	Designation
1.	UTTARAKHAND	UPCL	HALDWANI_CIRCLE	RAMNAGAR		RRS02B	11kV O/G Bhawaniganj	Chandra Lal	JEE
2.	UTTARAKHAND	UPCL	HALDWANI_CIRCLE	RAMNAGAR		RRS02A	11kV O/G Khatadi	Chandra Lal	JEE
3.	UTTARAKHAND	UPCL	HALDWANI_CIRCLE	RAMNAGAR		RRS02D	11kV O/G Lakhanpur	Kurban Ali	JEE

Consumer Complaints:

Consumer complaints are received on regular basis and these complaints can be seen over the web portal. These consumer complaints act as outage information if there is a distinct pattern in the arrival of the complaints. Following are the cases & complaine as :

1. If a registered consumer intimates about a power outage in his/her mapped feeder, which may be due to power outage / break down in the same feeder, Discom Admin/ Empowered Field Staff if broadcasts outage of the same feeder. SMS to all the mapped consumer will be sent & the registered consumer complaints will be closed automatically.
2. If a registered consumer intimates about a power outage in his/her mapped feeder, which may be due to power outage / break down in the same feeder & a scheduled outage on the same has been already I records in the Urja Mitra Application, then a auto generated SMS shall be sent to that particular consumer & the registered consumer complaints will be closed automatically.

If multiple consumers intimates about the Power Outages in the same mapped feeder, upon attending of one registered Complaint as in the above 02 cases, the rest also will be closed.

3. If a registered consumer intimates about a power outage in his/her mapped feeder, which may not be due to power outage / break down in the same feeder, may be local problem in his/her house etc cases as may be, Discom Admin/ Empowered Field Staff will manually close the complaint in the application after taking necessary action as deemed fit.

This functionality is given that facilitates the consumers to provide outage notifications to the Discoms (if any), which will ensure closures within limited time frame.

Consumer Complaints ←Back

From Date: To Date:

Search: As on date: Records Per Page:

Edit	S.No.	Consumer Complaint No	Complaint Date & Time	Consumer Electricity Account No.	Consumer Name	Mobile No.	State	Discom	Circle	Feeder	Feeder Code
<input type="button" value="Action"/>	1.	453	Nov 17, 2016 1:57:43 PM	381A113094507	SANTOSH KR BHATT		UTTARAKHAND	UPCL	HALDWANI_CIRCLE	11kV O/G NAWABI ROAD	38505
<input type="button" value="Action"/>	2.	454	Nov 17, 2016 1:57:43 PM	381A113094507	SANTOSH KR BHATT		UTTARAKHAND	UPCL	HALDWANI_CIRCLE	11kV O/G NAWABI ROAD	38505

Helpline number:0755-4096915

THANK YOU